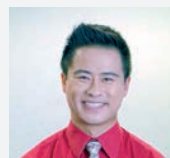


# LESSON 4

# READ ABOUT COMPUTER PROBLEMS



DAN LU

@DanL

I need lots of help with my laptop.

## 1 BEFORE YOU READ

Do you ever have problems with your computer?  
What kind of problems?

## 2 READ

**A** 09-20 Listen. Read the email. Why does Dan need Greg's help?

Dan

Hi, Greg.

Can you help? I'm having problems with my laptop.

1. It's really slow. It takes a long time to start up.
2. The battery is good for only an hour. That's a problem. I need to use my computer on the train to work. But it stops working before I'm done.
3. The touchpad isn't working, but I have a mouse.

I'm going to London in two weeks. Can you work on my laptop next week?

Thanks,  
Dan



**B** Read the email again. Check (✓) the problems Dan has with his laptop.

- |   |  |
|---|--|
| <input type="checkbox"/> It is too heavy.           | <input type="checkbox"/> It is too noisy.                |
| <input checked="" type="checkbox"/> It is too slow. | <input type="checkbox"/> The touchpad doesn't work well. |
| <input type="checkbox"/> The battery is bad.        | <input type="checkbox"/> The keyboard is broken.         |

**C** Read the Reading Skill. Then read the email again.  
Make inferences. Circle the best answers.

1. How long does it take Dan's laptop to start?  
a. 3 seconds      b. more than two minutes
2. How long is Dan's commute to work?  
a. less than an hour      b. more than an hour
3. Dan doesn't need his touchpad fixed because \_\_\_\_.  
a. he uses the mouse      b. it isn't broken
4. When does Dan need his computer?  
a. in one week      b. in two weeks

### READING SKILL Make inferences

Sometimes writers do not state all of their ideas in the text. While you read, use information from the text and / or pictures to figure out ideas that are not stated.

## 3 MAKE IT PERSONAL

**A** What kind of computer do you use at home and at work?  
What do you like about it? What do you not like?

**B** **PAIRS** Discuss the computers you use and what you like or dislike about them.

*The webcam on my laptop ...*

Find out the history of the first cell phone?



I CAN READ ABOUT COMPUTER PROBLEMS.